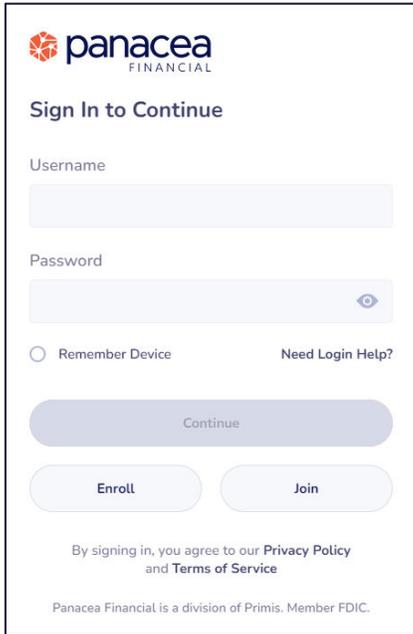


# Signing In

Digital banking supports the most recent versions of Microsoft Edge, Google Chrome, Apple Safari and Mozilla Firefox browsers and iOS and Google mobile apps.



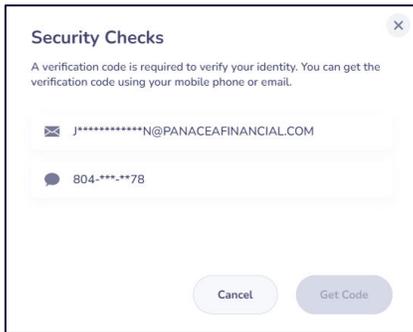
The screenshot shows the Panacea Financial sign-in interface. At the top left is the Panacea Financial logo. Below it is the heading "Sign In to Continue". There are two input fields: "Username" and "Password". The password field has an eye icon for toggling visibility. Below the fields are two radio buttons: "Remember Device" and "Need Login Help?". A large "Continue" button is centered below the radio buttons. At the bottom left are "Enroll" and "Join" buttons. At the bottom center, there is a line of text: "By signing in, you agree to our Privacy Policy and Terms of Service". At the very bottom, it says "Panacea Financial is a division of Primis. Member FDIC."

## Step 1

On the Sign In screen, enter the **Username** and **Password**.

Select **Remember Device** if you are using a trusted device.

Click **Continue**.

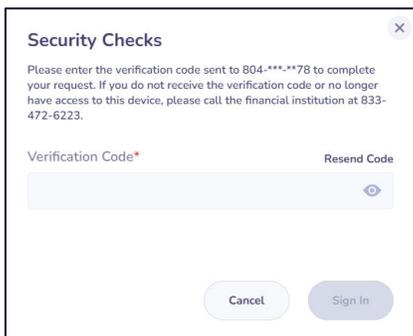


The screenshot shows a "Security Checks" dialog box. It contains the text: "A verification code is required to verify your identity. You can get the verification code using your mobile phone or email." Below this, there are two options: "Email" with a selected radio button and "Text" with an unselected radio button. The email option shows a masked email address: "J\*\*\*\*\*N@PANACEAFINANCIAL.COM". The text option shows a masked phone number: "804-\*\*\*-78". At the bottom are "Cancel" and "Get Code" buttons.

## Step 2

Select whether to receive the MFA (Multifactor Authentication) via **Email** or **Text** to the phone number on file.

Click **Get Code**.



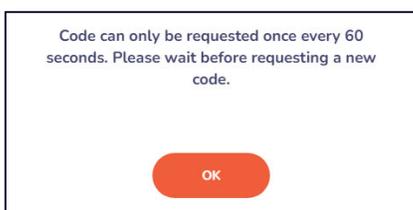
The screenshot shows the "Security Checks" dialog box again, but now with a "Verification Code\*" input field. To the right of the input field is a "Resend Code" link. At the bottom are "Cancel" and "Sign In" buttons.

## Step 3

Check the **Email** or **Text** and enter the **Verification Code**.

Click **Sign In**.

- Click **Resend Code** after 60 seconds of non-delivery.
- Click **Cancel** to change code delivery method.



The screenshot shows a dialog box with the text: "Code can only be requested once every 60 seconds. Please wait before requesting a new code." At the bottom is an "OK" button.

## Step 4

Click **OK**.